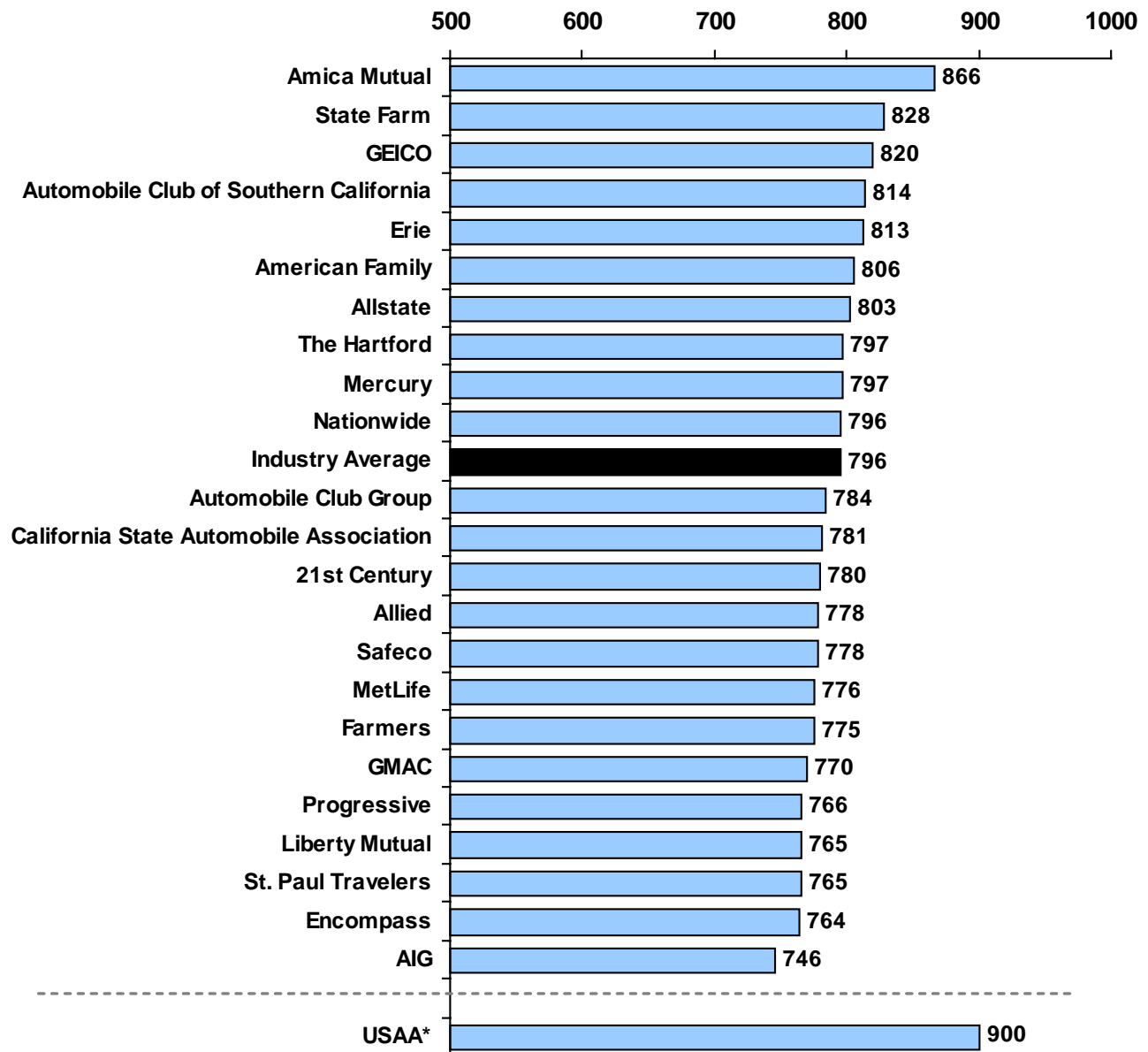


# J.D. Power and Associates 2005 National Auto Insurance Study<sup>SM</sup>

## Overall Satisfaction Index Ranking (Based on a 1,000-point scale)



\* USAA is an insurance provider open only to a U.S. military personnel and their families and therefore is not included in the rankings.

Source: J.D. Power and Associates 2005 National Auto Insurance Study<sup>SM</sup>

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