

## Homeowners Insurance

<b>Company Name</b>	<b>2003 Written Premium</b>	<b>2003 Complaints</b>	<b>2003 Complaint Ratio</b>	<b>2002 Complaint Ratio</b>	<b>2001 Complaint Ratio</b>
Allied Property & Casualty Insurance Company	\$3,717,480.00	11	2.96	1.83	0.91
Allstate Indemnity Company	\$5,145,217.00	2	0.39	0.86	n/a*
Allstate Insurance Company	\$19,563,331.00	41	2.10	2.50	1.51
Amco Insurance Company	\$13,896,103.00	7	0.50	1.08	0.48
American Automobile Insurance Company	\$5,369,853.00	3	0.56	0.92	0
American Family Mutual Insurance Company	\$104,383,977.00	91	0.87	0.95	0.86
Auto Club Family Insurance Company	\$6,629,047.00	10	1.51	0.66	0.94
Bremen Farmers Mutual Insurance Company	\$14,349,387.00	19	1.32	1.72	0.82
Buckeye State Mutual Insurance Company	\$7,720,013.00	10	1.30	0.57	0.85
Cincinnati Insurance Company	\$6,584,970.00	3	0.46	0.86	0.95
Farm Bureau Mutual Insurance Company, Inc.	\$70,012,880.00	57	0.81	1.02	0.86
Farmers Alliance Mutual Insurance Company	\$11,339,702.00	10	0.88	2.00	0.88
Farmers Insurance Company, Inc.)	\$54,918,245.00	155	2.82	3.20	1.97
Glens Falls Insurance Company	\$3,496,192.00	6	1.72	2.28	0
Kansas Mutual Insurance Company	\$5,920,504.00	6	1.01	3.36	1.21
Marysville Mutual Insurance Company	\$11,808,314.00	11	0.93	1.56	1.84
National Farmers Union Property & Casualty Co.	\$4,257,540.00	0	0	1.68	0.52
Pacific Indemnity Company	\$4,432,366.00	1	0.23	0	0.30
Phoneix Insurance Company	\$4,136,119.00	2	0.48	2.24	n/a*
Safeco Insurance Company of America	\$17,247,787.00	42	2.44	1.70	1.02
Shelter Mutual Insurance Company	\$15,385,389.00	18	1.17	2.27	1.36
Standard Fire Insurance Company	\$7,517,713.00	8	1.06	0.63	0.72
State Farm Fire and Casualty Company	\$140,411,353.00	70	0.50	0.54	0.39
United Services Automobile Association	\$9,688,283.00	6	0.62	0.62	0
Upland Mutual Insurance, Inc.	\$10,777,625.00	9	0.84	3.15	1.28
USAA Casualty Insurance Company	\$3,978,431.00	6	1.51	1.27	1.08
<b>Total for companies in this report</b>	\$562,687,821.00	604	1.07		
<b>Total for all companies writing this premium in KS</b>	\$658,329,328.00	833	1.27		

\* Ratio was not developed because it did not meet criteria for the report that year.