Subj: Re: Mountain America Credit Union Alliance

Date: 8/30/02 4:17:31 PM Pacific Daylight Time

From: paul.hopkins@farmersinsurance.com

To: PDrockton@aol.com
Sent from the Internet (Details)

Paul.

I think it is best not to mention any specifics or do anything to build an expectation or put yourself in the middle of other folks concerns, let alone their own interpretations of "justice".....I remain steadfast in my resolve for business to continue as usual and for us all to treat one another with respect and remember we are being paid for constructive growth. You are not the designated spokesperson and technically don't have a contract with any of the existing or prior Farmers people who wrote supporting documents. I am not trying to be harsh but am being direct as I am concerned that you misinterpreted my desire for your activity or what my suggested actions for you should be ...You have done the right thing...now do NOTHING regarding this issue until you hear back from me.

Thanks and have a good weekend.

Hop

PDrockton@aol.co

n To:

paul.hopkins@farmersinsurance.com

08/30/2002 07:33

Subject: Re: Mountain America Credit Union Alliance

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Paul:

Thank you for your e-mail. I agree with the wisdom of your directive. Any discussion of these issues with anyone could have very negative consequences. I will tell those involved that the issues are being investigated by you personally. I will also tell them to not discuss these issues with anyone, and that I have every confidence that justice will be served.

I will do everything in my power to continue to run my district in a professional manner. I look forward to talking with you next week.

Paul A Drockton M.A.