

# Auto Insurance Provider Ratings



press release: J.D. Power and Associates 2005 National Auto Insurance Study (sm)

Company	Overall Experience	Policy Offerings	Pricing	Contacting the Insurer	Claims Handling
Amica Mutual Award Recipient	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★
21st Century	★★★★	★★★★	★★★★	★★★★	★★★★
AIG	★★★★	★★★★	★★★★	★★★★	★★★★
Allied	★★★★	★★★★	★★★★	★★★★	★★★★
Allstate	★★★★	★★★★	★★★★	★★★★	★★★★
American Family	★★★★	★★★★	★★★★	★★★★	★★★★
Automobile Club Group	★★★★	★★★★	★★★★	★★★★	★★★★
Automobile Club of Southern California	★★★★	★★★★	★★★★	★★★★	★★★★
California State Automobile Association	★★★★	★★★★	★★★★	★★★★	★★★★
Encompass	★★★★	★★★★	★★★★	★★★★	★★★★
Erie	★★★★	★★★★	★★★★	★★★★	★★★★
Farmers	★★★★	★★★★	★★★★	★★★★	★★★★
GEICO	★★★★	★★★★	★★★★	★★★★	★★★★
GMAC	★★★★	★★★★	★★★★	★★★★	★★★★
Liberty Mutual	★★★★	★★★★	★★★★	★★★★	★★★★
Mercury	★★★★	★★★★	★★★★	★★★★	★★★★
MetLife	★★★★	★★★★	★★★★	★★★★	★★★★
Nationwide	★★★★	★★★★	★★★★	★★★★	★★★★
Progressive	★★★★	★★★★	★★★★	★★★★	★★★★
Safeco	★★★★	★★★★	★★★★	★★★★	★★★★
St. Paul Travelers	★★★★	★★★★	★★★★	★★★★	★★★★
State Farm	★★★★	★★★★	★★★★	★★★★	★★★★
The Hartford	★★★★	★★★★	★★★★	★★★★	★★★★
USAA *	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★